

UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF CALIFORNIA

SIXTO NAVARRETE QUINONEZ,

Plaintiff,

V.

PIONEER MEDICAL CENTER, et al.,

Defendants

Civil No. 12-cv-0629-WQH (DHB)

REPORT AND RECOMMENDATION:

- (1) GRANTING DEFENDANTS' MOTION TO DISMISS [ECF No. 25];**
 - (2) DENYING PLAINTIFF'S MOTION FOR WRIT OF MANDAMUS [ECF No. 21]; AND**
 - (3) FOR DISMISSAL OF DEFENDANT U.S. MARSHAL MARK**

I. INTRODUCTION

Plaintiff Sixto Navarrete Quinonez, a federal prisoner currently incarcerated at the Victorville Federal Correctional Complex (“FCC Victorville”) in Adelanto, California, and proceeding pro se and *in forma pauperis*, filed his initial Complaint in this case on March 12, 2012. (ECF No. 1.) The operative complaint is now the Second Amended Complaint, filed on November 1, 2012, in which Plaintiff alleges civil rights violations by four named defendants pursuant to *Bivens v. Six Unknown Fed. Narcotics Agents*, 403 U.S. 388 (1971). (ECF No. 15.)

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1 On March 12, 2013, Plaintiff also filed a motion for writ of mandamus in which
 2 he seeks an order compelling Defendants to refer Plaintiff to a medical specialist. (ECF
 3 No. 21.)

4 On April 8, 2013, Defendants Lilia Castillo, Salvador Villalon and Jacqueline
 5 Machimo, each of whom are medical personnel at FCC Victorville, filed a motion to
 6 dismiss the Second Amended Complaint on grounds that (1) Plaintiff failed to exhaust
 7 available administrative remedies; and (2) the Second Amended Complaint fails to state
 8 a claim upon which relief can be granted. (ECF No. 25.) Alternatively, Defendants
 9 Castillo, Villalon and Machimo move to transfer venue to the Central District of
 10 California pursuant to 28 U.S.C. § 1331(e). (*Id.*)

11 On April 8, 2013, counsel for Defendants Castillo, Villalon and Machimo also filed
 12 a request that Plaintiff's claims against Defendant U.S. Marshal Mark be dismissed
 13 without prejudice as a result of the U.S. Marshal's Office's inability to effectuate service
 14 on Defendant Mark due to the insufficiency of facts pled against him in the Second
 15 Amended Complaint. (ECF No. 24.)

16 After a thorough review of the pleadings, the parties' papers, and all supporting
 17 documents, the Court hereby **RECOMMENDS** that (1) Defendants' motion to dismiss
 18 for failure to exhaust administrative remedies be **GRANTED**; (2) Defendants Castillo
 19 and Villalon's motion to dismiss for failure to state a claim be **DENIED**; (3) Defendant
 20 Machimo's motion to dismiss for failure to state a claim be **GRANTED**; (4) Defendants'
 21 motion to transfer venue to the Central District of California be **GRANTED** (only in the
 22 event the motion to dismiss is denied as to Defendants Castillo, Villalon and/or
 23 Machimo); (5) Defendants' counsel's request for dismissal of Plaintiff's claims against
 24 Defendant Mark be **GRANTED**; and (6) Plaintiff's motion for writ of mandamus be
 25 **DENIED**.

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II. PLAINTIFF'S ALLEGATIONS

A. **Underlying Hernia Surgery Complications**

The allegations in Plaintiff's Second Amended Complaint initially stem from a February 2010 hernia repair surgery performed on Plaintiff by Dr. Mark Whyte at Pioneer Medical Center prior to Plaintiff's arrest and incarceration.¹ Plaintiff alleges that in the days following the surgery he experienced abnormal levels of pain and he was unable to walk. (ECF No. 15 at 3-4.) When Plaintiff ultimately returned to see Dr. Whyte to complain that his right leg was still in pain, Dr. Whyte indicated that Plaintiff's tendon/nerve was sewn or stapled and that he would need to undergo another surgery to release the entrapped nerve. (*Id.* at 5.) However, Dr. Whyte informed Plaintiff that he would need to wait six to eight months before undergoing another operation due to the effects that additional anesthesia would have on Plaintiff's heart. (*Id.*) Plaintiff was prescribed painkillers and released. (*Id.*)

B. Allegations Against Defendant U.S. Marshal Mark

Plaintiff alleges that Defendant Mark (last name unknown) intentionally worsened his injury on September 10, 2010 while Plaintiff was being transported into the San Diego federal courthouse for a change of plea hearing. Specifically, Plaintiff alleges that Defendant Mark was searching inmates for possible contraband or dangerous weapons when he intentionally pulled Plaintiff's right leg beyond the limited angle that his sewn tendon would allow due to the nerve entrapment. (*Id.* at 2, 9.) Plaintiff alleges that Defendant Mark did this because he believed Plaintiff was only using a walker to gain sympathy from the judge, and that he believed Plaintiff was faking his injury. (*Id.* at 9.) Plaintiff alleges that Defendant Mark's actions resulted in severe pain which caused Plaintiff to urinate and defecate. (*Id.*) Plaintiff further alleges that since this incident he has been required to use a wheelchair. (*Id.* at 10.)

¹ As discussed in Section III, *infra*, the Court dismissed Defendants Dr. Whyte and Pioneer Medical Center because they were not acting under color of state law. Although these claims have been dismissed, the Court briefly summarizes them to provide context for the pending claims against the federal actors.

1 **C. Allegations Against Defendants Castillo, Villalon and Machimo**

2 Following the incident involving Defendant Mark, Plaintiff pleaded guilty.
 3 Plaintiff arrived at FCC Victorville on April 13, 2011, and since that time, Plaintiff
 4 alleges the prison medical staff's refusal to perform surgery to release the entrapped
 5 nerve demonstrates deliberate indifference to his serious medical needs and reckless
 6 disregard for his pain and suffering, in violation of his Eighth Amendment right to be free
 7 from cruel and unusual punishment. (*Id.* at 2, 8.)

8 Plaintiff alleges Defendant Castillo is his direct medical service provider and that
 9 she is responsible for screening patients and their needs. (*Id.* at 11.) Plaintiff further
 10 alleges Defendant Castillo is aware of Plaintiff's pain and suffering but chooses to ignore
 11 his requests for an operation to release his entrapped nerve. (*Id.*) Defendant Castillo
 12 refuses to classify Plaintiff's condition as serious, which would result in making his
 13 condition a priority and would require the Utilization Review Committee ("URC") to
 14 allocate funds for the surgery. (*Id.*) Defendant Castillo has refused to consider Plaintiff's
 15 requests to be seen by a specialist, despite the fact that Plaintiff's condition has resulted
 16 in multiple falls. (*Id.*) Instead, Plaintiff has been provided increasing doses of
 17 painkillers. (*Id.*) Defendant Castillo also refuses to accept from Plaintiff a copy of Dr.
 18 Whyte's post-surgery consultation notes indicating that Plaintiff should be scheduled for
 19 a nerve release surgery if his pain and numbness persists. (*Id.* at 7, 11.) Rather, Dr.
 20 Castillo informed Plaintiff that Dr. Whyte would have to directly send her his
 21 consultation notes. (*Id.* at 11.)

22 Plaintiff alleges Defendant Villalon treated Plaintiff one month after his arrival at
 23 FCC Victorville and determined that Plaintiff was experiencing terrible pain. (*Id.* at 13.)
 24 However, Defendant Villalon only increased Plaintiff's painkillers, told Plaintiff that the
 25 problem would go away quickly and informed Plaintiff that the prison medical staff
 26 would need to verify whether Plaintiff's claim of an entrapped nerve was in fact true prior
 27 to determining whether to perform surgery. (*Id.*) Defendant Villalon also refused to
 28 accept Dr. Whyte's consultation notes directly from Plaintiff. (*Id.*)

1 Plaintiff alleges Defendant Machimo is a member of the URC and that he has
 2 approached her several times complaining about the nurse and doctor's refusal to refer
 3 him to a specialist to determine why he is experiencing pain. (*Id.*) Defendant Machimo
 4 told Plaintiff several times that she would speak directly with his direct health provider;
 5 however, Plaintiff only encountered increased antagonism from Defendants Castillo and
 6 Villalon. (*Id.*)

7 **III. PROCEDURAL HISTORY**

8 Plaintiff filed his initial Complaint in this action on March 12, 2012. (ECF No. 1.)
 9 The Court dismissed the Complaint for failure to pay the filing fee required by 28 U.S.C.
 10 § 1914(a) and/or failing to file a motion to proceed *in forma pauperis*. (ECF No. 2.)
 11 Plaintiff filed a motion for leave to proceed *in forma pauperis* on June 12, 2012. (ECF
 12 No. 5.) On July 10, 2012, the Court granted Plaintiff's motion for leave to proceed *in*
 13 *forma pauperis* but dismissed Plaintiff's Complaint, with leave to amend, for failure to
 14 state a claim upon which relief can be granted. (ECF No. 7.)

15 On August 16, 2012, Plaintiff filed a First Amended Complaint, which the Court
 16 subsequently dismissed for failure to state a claim upon which relief can be granted.
 17 (ECF Nos. 8, 13.)

18 On November 1, 2012, Plaintiff filed the operative Second Amended Complaint.
 19 (ECF No. 15.) The Second Amended Complaint contains allegations against various
 20 defendants, including Pioneer Medical Center, the U.S. Marshal's Service, the Federal
 21 Bureau of Prisons ("BOP"), Dr. Whyte, U.S. Marshal Mark, FCC Victorville, MLP
 22 Castillo, Dr. Salvador Villalon and Machimo. However, on January 9, 2013, the Court
 23 *sua sponte* dismissed Pioneer Medical Center and Dr. Whyte without leave to amend
 24 because neither of these defendants acted "under of color of state law" for purposes of
 25 42 U.S.C. § 1983. (ECF No. 16 at 3:15-4:8.) The Court also *sua sponte* dismissed the
 26 U.S. Marshal's Service, the BOP and FCC Victorville without leave to amend because
 27 *Bivens* does not authorize actions for monetary relief against federal agencies. (*Id.* at
 28 4:10-5:3.) However, the Court found that the Second Amended Complaint was

1 sufficiently pleaded as to Defendants Mark, Castillo, Villalon and Machimo to survive
 2 the *sua sponte* screening required by 28 U.S.C. §§ 1915(e)(2) and 1915A(b). (*Id.* at 5:4-
 3 6.)² As a result, the Court directed the U.S. Marshal to effect service upon these four
 4 Defendants. (*Id.* at 5:21-6:4.)

5 On March 12, 2013, Plaintiff filed a motion for writ of mandamus requesting the
 6 Court order Defendants Castillo, Villalon and Machimo to provide an outside specialist
 7 to examine his nerve injury. (ECF No. 21.)

8 On April 8, 2013, Defendants Castillo, Villalon and Machimo responded to
 9 Plaintiff's Second Amended Complaint by filing a motion to dismiss or, in the
 10 alternative, to transfer venue to the Central District of California. (ECF No. 25.) On that
 11 same date, Defendants' counsel also filed a response to the Court's order requiring the
 12 U.S. Marshal to effect service. (ECF No. 24.) Defendants' counsel requests dismissal
 13 of all claims against Defendant Mark because Plaintiff did not provide sufficient
 14 identifying information for the U.S. Marshal to effectuate valid service. (*Id.*)

15 On April 19, 2013, the Court provided Plaintiff with notice of Defendants' motion
 16 to dismiss pursuant to *Wyatt v. Terhune*, 315 F.3d 1108, 1119-20 (9th Cir. 2012). (ECF
 17 No. 28.) The Court also set a June 7, 2013 deadline for Plaintiff to file an opposition to
 18 Defendants' motion. (*Id.* at 2:27-3:2.) However, Plaintiff failed to oppose or otherwise
 19 respond to Defendants' motion by this deadline. In light of Plaintiff's status as a pro se
 20 prisoner, on June 27, 2013 the Court *sua sponte* extended Plaintiff's deadline to oppose
 21 Defendants' motion until July 19, 2013. (ECF No. 29.) In that order, the Court expressly
 22 warned Plaintiff that "[i]f Plaintiff does not file an opposition on or before July 19, 2013,
 23 the Court must presume he has no opposition to the Court deciding the motion on the

25 ² Although Plaintiff's Second Amended Complaint alleges Defendants Mark,
 26 Castillo, Villalon and Machimo are liable under 42 U.S.C. § 1983, because these
 27 Defendants are federal actors the Court construed Plaintiff's civil rights claims against
 28 them as arising under *Bivens*. (ECF No. 16 at 4:10-12.) "Actions under § 1983 and those
 under *Bivens* are identical save for the replacement of a state actor § 1983 by a federal
 actor under *Bivens*." *Van Strum v. Lawn*, 940 F.2d 406, 409 (9th Cir. 1991); *see also*
Hartman v. Moore, 547 U.S. 250, 254, 255 n.2 (2006) (a suit brought pursuant to *Bivens*
 is the "federal analogue" to a § 1983 suit) (citations omitted).

1 papers currently before it.” (*Id.* at 1:26-28.) To date, Plaintiff has failed to oppose or
 2 otherwise respond to Defendants’ motion.

3 IV. DISCUSSION

4 A. **Motion to Dismiss for Failure to Exhaust Administrative Remedies**

5 1. Legal Standards

6 a. *Exhaustion of Administrative Remedies Under the PLRA*

7 Under the Prison Litigation Reform Act of 1995 (the “PLRA”), federal prisoners
 8 must exhaust all available administrative remedies before bringing a *Bivens* action
 9 complaining about prison conditions. 42 U.S.C. § 1997e(a) (“No action shall be brought
 10 with respect to prison conditions under [42 U.S.C. § 1983], or any other Federal law, by
 11 a prisoner confined in any jail, prison, or other correctional facility until such
 12 administrative remedies as are available are exhausted.”). Exhaustion is “mandatory.”
 13 *Porter v. Nussle*, 534 U.S. 516, 524 (2002) (citing *Booth v. Churner*, 532 U.S. 731, 739
 14 (2001)); *see also Panaro v. City of N. Las Vegas*, 432 F.3d 949, 954 (9th Cir. 2005)
 15 (“[F]ederal courts may not consider a prisoner’s civil rights claim when a remedy was not
 16 sought first in an available administrative grievance procedure.”); *McKinney v. Carey*,
 17 311 F.3d 1198, 1200-01 (9th Cir. 2002) (per curiam) (recognizing congressional intent
 18 of “[r]equiring dismissal without prejudice when there is no pre-suit exhaustion.”).

19 “The benefits of exhaustion can be realized only if the prison grievance system is
 20 given a fair opportunity to consider the grievance. The prison grievance system will not
 21 have such an opportunity unless the grievant complies with the system’s critical
 22 procedural rules.” *Woodford v. Ngo*, 548 U.S. 81, 95 (2006). “[T]o properly exhaust
 23 administrative remedies prisoners must ‘complete the administrative review process in
 24 accordance with the applicable procedural rules.’” *Jones v. Bock*, 549 U.S. 199, 218
 25 (2007) (quoting *Woodford*, 548 U.S. at 88). The applicable rules “are defined not by the
 26 PLRA, but by the prison grievance process itself.” *Id.* “Proper exhaustion demands
 27 compliance with an agency’s deadlines and other critical procedural rules because no
 28 adjudicative system can function effectively without imposing some orderly structure on

1 the course of its proceedings.” *Woodford*, 548 U.S. at 90-91; *see also Moore v. Bennette*,
 2 517 F.3d 717, 725 (4th Cir. 2008) (“[A] prisoner does not exhaust all available remedies
 3 simply by failing to follow the required steps so that remedies that once were available
 4 to him no longer are.”); *Kaba v. Stepp*, 458 F.3d 678, 684 (7th Cir. 2006) (“[W]hen the
 5 prisoner causes the unavailability of the grievance process by simply not filing a
 6 grievance in a timely manner, the process is not unavailable but rather forfeited.”).

7 The PLRA “requires exhaustion *before* the filing of a complaint and . . . a prisoner
 8 does not comply with this requirement by exhausting available remedies during the
 9 course of the litigation.” *McKinney*, 311 F.3d at 1199 (emphasis added); *see also Vaden*
 10 *v. Summerhill*, 449 F.3d 1047, 1048 (9th Cir. 2006) (“[T]he PLRA requires that a
 11 prisoner exhaust administrative remedies before submitting any papers to the federal
 12 courts.”); *Brown v. Valoff*, 422 F.3d 926, 929-30 (9th Cir. 2005) (“[A] prisoner may *not*
 13 proceed to federal court while exhausting administrative remedies.”).

14 Failure to exhaust non-judicial remedies that are not jurisdictional should be treated
 15 as a matter in abatement, which is subject to an unenumerated Rule 12(b) motion rather
 16 than a motion for summary judgment “based on the general principle that ‘summary
 17 judgment is on the merits,’ whereas ‘dismissal of an action on the ground of failure to
 18 exhaust administrative remedies is not on the merits.’” *Wyatt*, 315 F.3d at 1119 (quoting
 19 *Stauffer Chem. Co. v. FDA*, 670 F.2d 106, 108 (9th Cir. 1982); *Heath v. Cleary*, 708 F.2d
 20 1376, 1380 n.4 (9th Cir. 1983)).

21 “[F]ailure to exhaust is an affirmative defense under the PLRA, and . . . inmates
 22 are not required to specially plead or demonstrate exhaustion in their complaints.” *Jones*,
 23 549 U.S. at 216. Rather, a defendant bears the burden of proving that a plaintiff failed
 24 to exhaust administrative remedies by demonstrating “that administrative remedies were
 25 available and unused.” *Albino v. Baca*, 697 F.3d 1023, 1035 (9th Cir. 2012). If the
 26 defendant satisfies this burden, “the burden shifts to the plaintiff to show that the
 27 administrative remedies were unavailable.” *Id.* at 1031 (citing *Hilao v. Estate of*
 28 *Ferdinand Marcos*, 103 F.3d 767, 778 (9th Cir. 1996); *Tuckel v. Grover*, 660 F.3d 1249,

1 1254 (9th Cir. 2011).³

2 In deciding a motion to dismiss for failure to exhaust administrative remedies,
 3 courts may look beyond the pleadings and decide disputed issues of fact. *Ritza v. Int'l*
 4 *Longshoremen's & Warehousemen's Union*, 837 F.2d 365, 369 (9th Cir. 1988) (per
 5 curiam). If the district court concludes that the prisoner has not exhausted administrative
 6 remedies, the proper remedy is dismissal of the claim without prejudice. *Id.* at 368 & n.3.

7 b. *Federal Bureau of Prisons Grievance Process*

8 The BOP's grievance process is set forth at 28 C.F.R. § 542.13-.15. In *Nunez*, the
 9 Ninth Circuit summarized the process as follows:

10 As a first step in this process, an inmate normally must present his
 11 complaint informally to prison staff using a BP-8 form. If the informal
 12 complaint does not resolve the dispute, the inmate may make an
 13 "Administrative Remedy Request" concerning the dispute to the prison
 14 Warden using a BP-9 form. The BP-8 and BP-9 are linked. Both forms
 15 involve a complaint arising out of the same incident, and both forms must
 16 be submitted within 20 calendar days of the date of that incident. 28 C.F.R.
 17 § 542.14(a). An extension of time is available upon a showing of valid
 18 reason for delay. Section 542.14(b) provides a non-exhaustive list of
 19 reasons that justify an extension of time. Valid reasons "include . . . an
 20 extended period in-transit during which the inmate was separated from
 21 documents needed to prepare the Request or Appeal." *Id.*

22 If the Warden renders an adverse decision on the BP-9, the inmate may
 23 appeal to the Regional Director using a BP-10 form. 28 C.F.R. § 542.15(a). The BP-10
 24 must be submitted to the Regional Director within 20 calendar days of the date of the Warden's decision. *Id.* As with the time period for
 25 filing a BP-9, an extension of time is available upon a showing of a valid
 26 reason. *Id.* Section 542.15(a) provides that "[v]alid reasons for delay
 27 include those situations described in § 542.14(b)." *Id.*

28 The inmate may appeal an adverse decision by the Regional Director to the
 29 Central Office (also called the General Counsel) of the BOP using a BP-11
 30 form. *Id.* The BP-11 must be submitted to the Central Office within 30
 31 calendar days from the date of the Regional Director's decision. *Id.* As
 32 with the time period for filing a BP-9 and a BP-10, an extension is available

24 ³ "[T]he PLRA . . . does not require exhaustion when circumstances render
 25 administrative remedies 'effectively unavailable.'" *Sapp v. Kimbrell*, 623 F.3d 813, 822
 26 (9th Cir. 2010) (quoting *Nunez v. Duncan*, 591 F.3d 1217, 1226 (9th Cir. 2010)); see also
 27 *Brown*, 422 F.3d at 936 ("[A] prisoner need not press on to exhaust further levels of
 28 review once he has either received all 'available' remedies at an intermediate level of
 29 review or been reliably informed by an administrator that no remedies are available.").
 30 "[A] good-faith effort on the part of inmates [is required] to exhaust a prison's
 31 administrative remedies as a prerequisite to finding remedies effectively unavailable."
 32 *Albino*, 697 F.3d at 1035 (citing *Sapp*, 623 F.3d at 823; *Nunez*, 591 F.3d at 1224).

1 upon the showing of a valid reason as described in § 542.14(b). *Id.*
 2 591 F.3d at 1219-20 (footnote omitted).

3 **2. Analysis**

4 Defendants Castillo, Villalon and Machimo initially contend Plaintiff's claims
 5 against them in the Second Amended Complaint should be dismissed because Plaintiff
 6 failed to exhaust available administrative remedies by not completing the applicable
 7 administrative appeals process. (ECF No. 25-1 at 4:27-5:13, 9:16-10:18.) In support of
 8 their motion, Defendants rely on the declaration of Sarah Schuh, a Senior Attorney with
 9 the BOP. (ECF No. 31.) Ms. Schuh states that she has access to the BOP database that
 10 maintains information on all administrative remedies sought by federal prisoners. (*Id.*
 11 at 2:10-14.) Defendants contend that the documents pertaining to Plaintiff's efforts to
 12 obtain administrative relief demonstrate that he has failed to exhaust available
 13 administrative remedies. The Court agrees.

14 Defendants have provided documents indicating that Plaintiff commenced
 15 administrative proceedings on three separate occasions after arriving at FCC Victorville.
 16 However, because the second and third administrative appeals, which commenced on
 17 January 2, 2013 and March 13, 2013, respectively (ECF No. 31 at 3:22-5:4; ECF No. 31-
 18 1 at 10-11, 18, 21), commenced after the start of this litigation, they are clearly
 19 unexhausted. *See Vaden*, 449 F.3d at 1048; *Brown*, 422 F.3d at 929-30; *McKinney*, 311
 20 F.3d at 1199. Thus, the Court turns its focus to Plaintiff's first administrative appeal,
 21 which commenced on June 10, 2011. (ECF No. 31-1 at 13.)

22 Plaintiff's June 10, 2011 Request for Administrative Remedy claims that he filed
 23 a BP-8 on June 2, 2011 complaining that he had been in severe pain resulting from his
 24 prior surgery since his arrival at FCC Victorville, but that the prison's medical staff
 25 "refuses to properly treat my medical problem." (*Id.*) In response to Plaintiff's BP-8 he
 26 received a reply from the counselor indicating that he should discuss the issue with his
 27 medical provider. (*Id.*) Plaintiff stated in his Request for Administrative Remedy,
 28 however, that his provider's refusal to discuss his medical condition was the reason for

1 seeking administrative relief. (*Id.*) Plaintiff contended that his severe pain and swelling
 2 in his left foot are leading to mental problems, depression and loss of appetite and sleep.
 3 (*Id.*) Plaintiff requested that he be properly treated for his medical problems. (*Id.*)

4 On June 30, 2011, the Warden issued a response indicating that Plaintiff arrived
 5 at FCC Victorville on April 12, 2011, and since that time he had been seen a total of ten
 6 times for his medical condition. (ECF No. 31-1 at 14.) The Warden further responded
 7 that Plaintiff had underwent a Nerve Conduction Velocity Test and Electromyography
 8 (NCV/EMG) on May 27, 2011, and that the results of these tests were negative. (*Id.*)
 9 Further medical treatment was pending results of an MRI. (*Id.*) The Warden advised
 10 Plaintiff that any further concerns should be addressed to Plaintiff's assigned Physician's
 11 Assistant in the Health Services Department, and that if Plaintiff was not satisfied with
 12 the Warden's response, he could appeal to the Western Regional Director within twenty
 13 days of the June 30, 2011 response. (*Id.*)

14 On July 13, 2011, Plaintiff timely responded to the Western Regional Director by
 15 filing a Regional Administrative Remedy Appeal. (*Id.* at 15.) Plaintiff reiterated that he
 16 was receiving inadequate medical care. (*Id.*)

17 On September 12, 2011, the Regional Director issued a response indicating, like
 18 the Warden's earlier response, that Plaintiff had been seen by a specialist on May 27,
 19 2011. (*Id.*) The Regional Director also indicated that Plaintiff saw an outside care
 20 provider on July 15, 2011, but that the provider noted negative findings following an
 21 exam of Plaintiff's left hip. (*Id.*) Plaintiff was also seen on July 21, 2011 at which time
 22 he was informed of the normal results from his neurological exam and he was requested
 23 to have Dr. Whyte's medical records relating to Plaintiff's surgery forwarded to FCC
 24 Victorville's medical staff. (*Id.*) Based on his review of Plaintiff's medical records, the
 25 Regional Director concluded that Plaintiff had been receiving appropriate treatment and
 26 care while incarcerated at FCC Victorville, and that the institution would continue to
 27 monitor Plaintiff's condition. (*Id.*) The Regional Director advised Plaintiff that if he was
 28 not satisfied with this response, he could appeal to the BOP's Office of General Counsel

1 withing thirty days of the September 12, 2011 response. (*Id.*)

2 The declaration of Ms. Schuh indicates that although Plaintiff's appeal to the
 3 Office of General Counsel was due on November 18, 2011,⁴ the appeal was not received
 4 until December 7, 2011. (ECF No. 31 at 3:3-11.) Accordingly, the Office of General
 5 Counsel rejected Plaintiff's appeal as untimely. (*Id.*)

6 Based on the foregoing, the Court concludes that Plaintiff has failed to exhaust
 7 administrative remedies with respect to his claims against Defendants Castillo, Villalon
 8 and Machimo. Indeed, two of Plaintiff's administrative appeals were not commenced
 9 until after the instant litigation ensued. Moreover, the only appeal that Plaintiff
 10 commenced prior to filing this lawsuit was not properly exhausted because he did not
 11 timely appeal to the BOP's Office of General Counsel.

12 Thus, Defendants have met their burden of demonstrating "that administrative
 13 remedies were available but unused." *Albino*, 697 F.3d at 1035. Accordingly, the burden
 14 now shifts to Plaintiff "to show that the administrative remedies were unavailable." *Id.*
 15 at 1031 (citing *Hilao*, 103 F.3d at 778 n.5; *Tuckel*, 660 F.3d at 1254). However, Plaintiff
 16 fails to satisfy this burden.⁵

17 Absent a showing that administrative remedies were unavailable, Plaintiff's failure
 18 to comply with the BOP's procedural rules, including deadlines, requires dismissal for
 19 failure to exhaust administrative remedies. *See Woodford*, 548 U.S. at 90-91 ("Proper

21 ⁴ Plaintiff's thirty-day deadline to appeal to the Office of General Counsel was
 22 apparently extended until November 18, 2011 due to a prison lockdown. (See ECF 31-1
 23 at 10.)

24 ⁵ Despite receiving multiple extensions of his deadline to oppose Defendants'
 25 motion to dismiss and introduce evidence to counter Defendants' exhaustion argument
 26 (*see* ECF Nos. 29, 32), Plaintiff failed to do so. Plaintiff's only references to exhaustion
 27 are found in his Second Amended Complaint, where he states in a conclusory manner that
 28 "they denied all 8-9-10-11 BP's" (ECF No. 15 at 15), and in his First Amended
 Complaint, where he states that his appeal to the Regional Director was denied because
 he had been receiving medical attention. (ECF No. 8 at 8.) However, neither of these
 references dispute the evidence submitted by Defendants, namely, that Plaintiff's appeal
 to the BOP's Office of General Counsel was rejected as untimely. Moreover, Plaintiff
 makes no argument that would allow the Court to conclude that his untimeliness was due
 to administrative remedies being unavailable.

1 exhaustion demands compliance with an agency's deadlines and other critical procedural
 2 rules because no adjudicative system can function effectively without imposing some
 3 orderly structure on the course of its proceedings."); *Moore*, 517 F.3d at 725; *Kaba*, 458
 4 F.3d at 684.

5 In conclusion, the Court **RECOMMENDS** Defendants Castillo, Villalon and
 6 Machimo's motion to dismiss the claims against them in the Second Amended Complaint
 7 for failure to exhaust administrative remedies be **GRANTED**.

8 **B. Motion to Dismiss for Failure to State a Claim**

9 **1. Legal Standards**

10 *a. Rule 12(b)(6) Motion to Dismiss*

11 A motion to dismiss under Federal Rule of Civil Procedure 12(b)(6) "tests the legal
 12 sufficiency of a claim." *Navarro v. Block*, 250 F.3d 729, 732 (9th Cir. 2001). Because
 13 Rule 12(b)(6) focuses on the sufficiency of a claim rather than the claim's substantive
 14 merits, "a court may [ordinarily] look only at the face of the complaint to decide a [Rule
 15 12(b)(6)] motion to dismiss." *Van Buskirk v. Cable News Network, Inc.*, 284 F.3d 977,
 16 980 (9th Cir. 2002).

17 A motion to dismiss should be granted if a plaintiff fails to proffer "enough facts
 18 to state a claim to relief that is plausible on its face." *Bell Atl. Corp. v. Twombly*, 550
 19 U.S. 544, 570 (2007). "A claim has facial plausibility when the plaintiff pleads factual
 20 content that allows the court to draw the reasonable inference that the defendant is liable
 21 for the misconduct alleged." *Ashcroft v. Iqbal*, 556 U.S. 662, 678 (2009) (citing
 22 *Twombly*, 550 U.S. at 556).

23 "Dismissal can be based on the lack of a cognizable legal theory or the absence of
 24 sufficient facts alleged under a cognizable legal theory." *Balistreri v. Pacifica Police*
 25 *Dep't*, 901 F.2d 696, 699 (9th Cir. 1990) (citing *Robertson v. Dean Witter Reynolds, Inc.*,
 26 749 F.2d 530, 533-34 (9th Cir. 1984)). "All allegations of material fact are taken as true
 27 and construed in the light most favorable to the nonmoving party." *Cahill v. Liberty Mut.*
 28 *Ins. Co.*, 80 F.3d 336, 337-38 (9th Cir. 1996) (citing *Nat'l Wildlife Fed'n v. Espy*, 45 F.3d

1 1337, 1340 (9th Cir. 1995)). The Court need not, however, “accept as true allegations
 2 that are merely conclusory, unwarranted deductions of fact, or unreasonable inferences.”
 3 *Sprewell v. Golden State Warriors*, 266 F.3d 979, 988 (9th Cir. 2001) (citing *Clegg v.*
 4 *Cult Awareness Network*, 18 F.3d 752, 754-55 (9th Cir. 1994)); *see also Iqbal*, 556 U.S.
 5 at 678 (“Threadbare recitals of the elements of a cause of action, supported by mere
 6 conclusory statements, do not suffice.”); *Papasan v. Allain*, 478 U.S. 265, 286 (1986) (on
 7 motion to dismiss, court is “not bound to accept as true a legal conclusion couched as a
 8 factual allegation.”). “[T]he pleading standard Rule 8 announces does not require
 9 ‘detailed factual allegations,’ but it demands more than an unadorned, the
 10 defendant-unlawfully-harmed-me accusation.” *Iqbal*, 556 U.S. at 678 (quoting *Twombly*,
 11 550 U.S. at 555).

12 Thus, “[w]hile legal conclusions can provide the framework of a complaint, they
 13 must be supported by factual allegations. When there are well-pleaded factual
 14 allegations, a court should assume their veracity and then determine whether they
 15 plausibly give rise to an entitlement to relief.” *Id.* at 679. “The plausibility standard is
 16 not akin to a ‘probability requirement,’ but it asks for more than a sheer possibility that
 17 a defendant has acted unlawfully.” *Id.* at 678. “Where a complaint pleads facts that are
 18 ‘merely consistent with’ a defendant’s liability, it ‘stops short of the line between
 19 possibility and plausibility of ‘entitlement to relief.’” *Id.* (quoting *Twombly*, 550 U.S. at
 20 570 (when plaintiffs have not “nudged their claims across the line from conceivable to
 21 plausible, their complaint must be dismissed.”)).

22 “In sum, for a complaint to survive a motion to dismiss, the non-conclusory
 23 ‘factual content,’ and reasonable inferences [drawn] from that content, must be plausibly
 24 suggestive of a claim entitling the plaintiff to relief.” *Moss v. United States Secret Serv.*,
 25 572 F.3d 962, 969 (9th Cir. 2009) (quoting *Iqbal*, 556 U.S. at 678).

26 b. *Standards Applicable to Pro Se Litigants in Civil Rights Actions*

27 “In a civil rights case where the plaintiff appears pro se, the court must construe
 28 the pleadings liberally and must afford [the] plaintiff the benefit of any doubt.”

1 *Karim-Panahi v. L.A. Police Dep’t*, 839 F.2d 621, 623 (9th Cir. 1988). The rule of
 2 liberal construction is “particularly important in civil rights cases.” *Ferdik v. Bonzelet*,
 3 963 F.2d 1258, 1261 (9th Cir. 1992). In giving liberal interpretation to a pro se civil
 4 rights complaint, courts may not “supply essential elements of claims that were not
 5 initially pled.” *Ivey v. Bd. of Regents of the Univ. of Alaska*, 673 F.2d 266, 268 (9th Cir.
 6 1982). “Vague and conclusory allegations of official participation in civil rights
 7 violations are not sufficient to withstand a motion to dismiss.” *Id.*; *see also Jones v.*
 8 *Cmty. Redev. Agency*, 733 F.2d 646, 649 (9th Cir. 1984) (finding conclusory allegations
 9 unsupported by facts insufficient to state a claim under § 1983).

10 Nevertheless, a court must give a pro se litigant leave to amend his complaint
 11 “unless it determines that the pleading could not possibly be cured by the allegation of
 12 other facts.” *Lopez v. Smith*, 203 F.3d 1122, 1127 (9th Cir. 2000) (en banc) (quotation
 13 omitted) (citing *Noll v. Carlson*, 809 F.2d 1446, 1447 (9th Cir. 1987)). Thus, before a
 14 pro se civil rights complaint may be dismissed, the Court must provide the plaintiff with
 15 a statement of the complaint’s deficiencies. *Karim-Panahi*, 839 F.2d at 623–24. But
 16 where amendment of a pro se litigant’s complaint would be futile, denial of leave to
 17 amend is appropriate. *James v. Giles*, 221 F.3d 1074, 1077 (9th Cir. 2000).

18 **2. Analysis**

19 As discussed above, Plaintiff alleges Defendants Castillo, Villalon and Machimo
 20 deliberately delayed treatment on Plaintiff’s entrapped nerve, causing him substantial and
 21 unnecessary pain. (ECF No. 15 at 11, 13.) In response, Defendants contend Plaintiff’s
 22 Second Amended Complaint fails to state a cognizable *Bivens* claim of inadequate
 23 medical treatment. (ECF No. 25-1 at 10:21-12:2.)

24 The Eighth Amendment prohibits punishment that involves the “unnecessary and
 25 wanton infliction of pain.” *Estelle v. Gamble*, 429 U.S. 97, 103 (1976) (quoting *Gregg*
 26 v. *Georgia*, 428 U.S. 153, 173 (1976)). This principle “establish[es] the government’s
 27 obligation to provide medical care for those whom it is punishing by incarceration.” *Id.*
 28 The Supreme Court has noted that “[a]n inmate must rely on prison authorities to treat

1 his medical needs; if the authorities fail to do so, those needs will not be met.” *Id.*; see
 2 also *West v. Atkins*, 487 U.S. 42, 54-55 (1988).

3 Prison officials violate a prisoner’s Eighth Amendment right to be free from cruel
 4 and unusual punishment if they are deliberately indifferent to his serious medical needs.
 5 See *Gamble*, 429 U.S. at 106; *Hunt v. Dental Dep’t*, 865 F.2d 198, 200 (9th Cir. 1989).
 6 “This is true whether the indifference is manifested by prison doctors in their response
 7 to the prisoner’s needs or by prison guards in intentionally denying or delaying access to
 8 medical care or intentionally interfering with the treatment once prescribed. Regardless
 9 of how evidenced, deliberate indifference to a prisoner’s serious illness or injury states
 10 a cause of action under § 1983 [or *Bivens*.]” *Gamble*, 429 U.S. at 104-05 (footnotes
 11 omitted). To establish deliberate indifference to serious medical needs, the Ninth Circuit
 12 requires a two-step inquiry. *Jett v. Penner*, 439 F.3d 1091, 1096 (9th Cir. 2006).

13 First, the prisoner must have a serious medical need. *Id.* “A ‘serious’ medical
 14 need exists if the failure to treat a prisoner’s condition could result in further significant
 15 injury or the ‘unnecessary and wanton infliction of pain.’” *McGuckin v. Smith*, 974 F.2d
 16 1050, 1059 (9th Cir. 1992) (quoting *Gamble*, 429 U.S. at 104), overruled on other
 17 grounds by *WMX Techs., Inc. v. Miller*, 104 F.3d 1133 (9th Cir. 1997) (en banc). In
 18 making this determination, courts should consider whether “a reasonable doctor or patient
 19 would find [the prisoner’s condition] important and worthy of comment or treatment; the
 20 presence of a medical condition that significantly affects an individual’s daily activities;
 21 or the existence of chronic and substantial pain.” *Id.* at 1059-60 (citing *Wood v. Housewright*, 900 F.2d 1332, 1337-41 (9th Cir. 1990); *Hunt*, 865 F.2d at 200-01).

23 Second, the prisoner must establish that prison officials exhibited deliberate
 24 indifference to the serious medical need. *Jett*, 439 F.3d at 1096. This requirement “is
 25 satisfied by showing (a) a purposeful act or failure to respond to a prisoner’s pain or
 26 possible medical need and (b) harm caused by the indifference.” *Id.* (citing *McGuckin*,
 27 974 F.2d at 1059). The indifference to medical needs also must be substantial;
 28 inadequate treatment due to malpractice, or even gross negligence, does not amount to

1 a constitutional violation. *Gamble*, 429 U.S. at 106; *Toguchi v. Chung*, 391 F.3d 1051,
 2 1060 (9th Cir. 2004) (“Deliberate indifference is a high legal standard. A showing of
 3 medical malpractice or negligence is insufficient to establish a constitutional deprivation
 4 under the Eighth Amendment.”) (citing *Hallett v. Morgan*, 296 F.3d 732, 744 (9th Cir.
 5 2002) (“Mere medical malpractice does not constitute cruel and unusual punishment.”);
 6 *Wood*, 900 F.2d at 1334 (stating that even gross negligence is insufficient to establish a
 7 constitutional violation)).

8 The deliberate indifference standard includes a subjective intent requirement and
 9 is not met “unless the official knows of and disregards an excessive risk to inmate health
 10 or safety; the official must both be aware of facts from which the inference could be
 11 drawn that a substantial risk of serious harm exists, and he must also draw the inference.”
 12 *Farmer v. Brennan*, 511 U.S. 825, 837 (1994). In order to show deliberate indifference,
 13 an inmate must allege sufficient facts to indicate that prison officials acted with a
 14 culpable state of mind. *Wilson v. Seiter*, 501 U.S. 294, 297 (1991). Courts must focus
 15 on the seriousness of the prisoner’s medical needs and the nature of the defendants’
 16 response to those needs. *See McGuckin*, 974 F.2d at 1059. Differences in judgment
 17 between an inmate and prison medical personnel regarding appropriate medical diagnosis
 18 and treatment are not enough to establish a deliberate indifference claim. *Sanchez v. Vild*,
 19 891 F.2d 240, 242 (9th Cir. 1989).

20 Deliberate indifference can be established when “prison officials deny, delay or
 21 intentionally interfere with medical treatment, or it may be shown by the way in which
 22 prison physicians provide medical care.” *McGuckin*, 974 F.2d at 1059. However, a mere
 23 delay in treatment does not constitute a violation of the Eighth Amendment, unless the
 24 delay or denial was harmful. *Id.* at 1060 (quoting *Shapley v. Nev. Bd. of State Prison
 25 Comm’rs*, 766 F.2d 404, 407 (9th Cir. 1985) (per curiam)); *Hunt*, 865 F.2d at 200
 26 (“[D]elay in providing a prisoner with dental treatment, standing alone, does not
 27 constitute an [E]ighth [A]mendment violation.”). While the harm caused by delay need
 28 not necessarily be “substantial,” *McGuckin*, 974 F.2d at 1060 & n.12, the Eighth

1 Amendment is violated if “delays occurred to patients with problems so severe that
 2 delays would cause significant harm and that Defendants should have known this to be
 3 the case,” *Hallett*, 296 F.3d at 746, and “a finding that the inmate was seriously harmed
 4 by the defendant’s action or inaction tends to provide additional support to a claim that
 5 the defendant was ‘deliberately indifferent’ to the prisoner’s medical needs: the fact that
 6 an individual sat idly by as another human being was seriously injured despite the
 7 defendant’s ability to prevent the injury is a strong indicium of callousness and deliberate
 8 indifference to the prisoner’s suffering.” *McGuckin*, 974 F.2d at 1060 (citing *Gamble*,
 9 429 U.S. at 106). Further, “allegations that a prison official has ignored the instructions
 10 of a prisoner’s treating physician are sufficient to state a claim for deliberate
 11 indifference.” *Wakefield v. Thompson*, 177 F.3d 1160, 1165 (9th Cir. 1999).

12 Here, as an initial matter, the Court believes that Plaintiff has sufficiently alleged
 13 that his medical needs were “serious.” Indeed, Plaintiff alleges the failure to approve
 14 surgery to release his entrapped nerve resulted in chronic and substantial pain and
 15 affected his “daily life and normal activities.” (ECF No. 15 at 2, 11.) For example,
 16 Plaintiff alleges that he is unable to move around without a wheelchair, and he has fallen
 17 several times in the shower. (*Id.* at 11.) Such allegations are sufficient to plead a
 18 “serious” medical need. *See McGuckin*, 974 F.2d at 1059-60 (recognizing that “serious”
 19 medical needs exist when “the presence of a medical condition . . . significantly affects
 20 an individual’s daily activities” or there exists “chronic and substantial pain.”).
 21 Moreover, the fact that Dr. Whyte recognized that Plaintiff would need an additional
 22 surgery if his pain persisted further supports the Court’s conclusion that Plaintiff has
 23 adequately alleged a “serious” medical need. *See id.* (“The existence of an injury that a
 24 reasonable doctor or patient would find important and worthy of comment or treatment
 25 . . . [is an example] of indications that a prisoner has a ‘serious’ need for medical
 26 treatment.”).

27 Next, the Court concludes that Plaintiff has adequately alleged Defendants Castillo
 28 and Villalon were deliberately indifferent to Plaintiff’s serious medical needs. However,

1 the Court concludes Plaintiff has failed to adequately allege a deliberate indifference
 2 claim against Defendant Machimo.

3 As to Defendants Castillo and Villalon, Plaintiff alleges that attempted to submit
 4 to them Dr. Whyte's consultation notes, which explain his condition and the need for an
 5 additional surgery, but that they refused to accept the document from Plaintiff. (ECF No.
 6 15 at 11, 13.) Instead, Defendants Castillo and Villalon took the position that they would
 7 not accept Dr. Whyte's notes unless they were received directly from Dr. Whyte. (*Id.*)
 8 Rather than authorizing the surgery that Plaintiff's private doctor recommended should
 9 occur if pain persisted, Defendants Castillo and Villalon merely treated Plaintiff with
 10 painkillers. (*Id.*) Based on these facts, if viewed in the light most favorable to Plaintiff,
 11 Plaintiff has sufficiently alleged Defendants Castillo and Villalon exhibited deliberate
 12 indifference to Plaintiff's serious medical needs. *See Wakefield*, 177 F.3d at 1165
 13 ("[A]llegations that a prison official has ignored the instructions of a prisoner's treating
 14 physician are sufficient to state a claim for deliberate indifference.").

15 As to Defendant Machimo, Plaintiff has not alleged any facts to support a finding
 16 that she acted with a culpable state of mind, *see Wilson*, 501 U.S. at 297, nor has Plaintiff
 17 alleged facts to support a finding that Defendant Machimo disregarded an excessive risk
 18 to Plaintiff's health or safety. *See Farmer*, 511 U.S. at 837. Plaintiff's only allegations
 19 with respect to Defendant Machimo is that she may be a member of the URC responsible
 20 for allocating funds for inmate's surgeries, that Plaintiff complained to her several times
 21 about the actions of Defendants Castillo and Villalon, and that Defendant Machimo
 22 informed Plaintiff that she would speak directly with his health providers. (ECF No. 15
 23 at 13.) However, there are no facts that suggest any delay in treatment is attributable to
 24 Defendant Machimo.

25 In conclusion, the Court **RECOMMENDS** (1) Defendants Castillo and Villalon's
 26 motion to dismiss for failure to state a claim be **DENIED**, and (2) Defendant Machimo's
 27 motion to dismiss for failure to state a claim be **GRANTED**.

28 / / /

1 **C. Counsel's Request for Dismissal of Defendant U.S. Marshal Mark**

2 **1. Legal Standards**

3 If a defendant is not served within 120 days of the date the complaint is filed, the
 4 court “must dismiss the action without prejudice against that defendant or order that
 5 service be made within a specified time. But if the plaintiff shows good cause for the
 6 failure, the court must extend the time for service for an appropriate period.” FED. R.
 7 CIV. P. 4(m). “A prisoner proceeding pro se and in forma pauperis is entitled to rely on
 8 the United States Marshal for service of the summons and complaint, provided the
 9 plaintiff has furnished the information necessary to identify and serve the defendant.”

10 *James v. Murphy*, No. 09-4413 ABC (AJW), 2012 U.S. Dist. LEXIS 18932, at *42 (C.D.
 11 Cal. Jan. 24, 2012) (citing *Walker v. Sumner*, 14 F.3d 1415, 1422 (9th Cir.1994),
 12 abrogated on other grounds by *Sandin v. Conner*, 515 U.S. 472 (1995); *Puett v.*
 13 *Blandford*, 912 F.2d 270, 275 (9th Cir.1990); *Sellers v. United States*, 902 F.2d 598, 602,
 14 603 (7th Cir.1990)); see also *Pierce v. Woodford*, 416 F. App’x 660, 661 (9th Cir. 2011)
 15 (holding it is not abuse of discretion that a prisoner’s failure to provide U.S. Marshal with
 16 necessary information to effectuate service is proper grounds for dismissal without
 17 prejudice); cf. *Dodson v. Rocha*, No. 07cv0869-W (RBB), 2008 U.S. Dist. LEXIS
 18 123858, at *3-4 (S.D. Cal. Jan. 30, 2008) (finding the full name, badge number and place
 19 of employment of defendant was sufficient identifying information to establish a good
 20 cause exception to the service of process requirements).

21 **2. Analysis**

22 Plaintiff filed his Second Amended Complaint on November 1, 2012. (ECF No.
 23 15.) On January 9, 2013, the Court ordered the U.S. Marshals to effect service on
 24 Defendants Mark, Castillo, Villalon and Machimo. (ECF No. 16 at 5:21-6:4.) In that
 25 order, the Court directed Plaintiff to complete the provided blank U.S. Marshal Form
 26 285s for each Defendant as completely and accurately as possible. (*Id.* at 5:26-6:1.)
 27 Additionally, the instructions provided by the Clerk of Court specifically instructed
 28 Plaintiff to complete one Form 285 for each defendant to be served. (ECF No. 17-1 at

1 1.)

2 Notwithstanding the Court's instructions, it appears Plaintiff listed all four
 3 Defendants on a single Form 285. (ECF No. 18.) This error was compounded when the
 4 U.S. Attorneys' Office accepted service on behalf of all four Defendants. (*Id.*)

5 Rather than properly file a motion to dismiss for insufficient service of process
 6 under Federal Rule of Civil Procedure 12(b)(5), Defendants' counsel filed a "Response
 7 to Court Order and Notice of Service Defect." (ECF No. 24.) In the response,
 8 Defendants' counsel states that "despite a good faith effort to identify and locate
 9 [Defendant Mark], the [U.S. Marshal] was unable to do so to any reasonable degree of
 10 certainty based upon the insufficiency of the facts as pled. Personal service on U.S.
 11 Marshal Mark has proven to be unfeasible and therefore, proper service of process as
 12 required by Fed. R. Civ. P. 4 has not, and cannot be, effected." (*Id.* at 3:3-7.)
 13 Defendants' counsel therefore requests that the Court dismiss Plaintiff's lawsuit against
 14 Defendant Mark for lack of personal jurisdiction, and/or lack of sufficient process, and/or
 15 insufficient service of process. (*Id.* at 3:8-11.)

16 Based on the foregoing, the Court concludes that Plaintiff's Second Amended
 17 Complaint, and the information provided on the Form 285, is insufficient to allow the
 18 U.S. Marshal to effect service on Defendant Mark. To date, Plaintiff has not provided
 19 any further identifying information beyond a first name.⁶ Without more, Plaintiff fails
 20 to provide necessary information to permit the U.S. Marshal to effectuate service.
 21 Accordingly, the Court **RECOMMENDS** that Plaintiff's claims against Defendant Mark
 22 be **DISMISSED** without prejudice. *See James*, 2012 U.S. Dist. LEXIS 18932, at *44-45
 23 ("If service cannot be accomplished due to the pro se plaintiff's 'neglect' or 'fault,' such
 24 as failing to provide sufficient information to identify or locate the defendant after being
 25 put on notice, dismissal [without prejudice] is appropriate.") (citing *Walker*, 14 F.3d at

26
 27 ⁶Plaintiff's Second Amended Complaint suggests that Defendant Mark's first name
 28 might also be Marcos. (See ECF No. 15 at 10.)

1 1421-22; *Pierce*, 416 F. Appx at 661).⁷

2 **D. Motion to Transfer Venue**

3 Although this Report and Recommendation concludes that dismissal of this entire
 4 action without prejudice is appropriate in light of Plaintiff's failure to exhaust
 5 administrative remedies and failure to provide the U.S. Marshal with sufficient
 6 information to enable proper service on Defendant Mark, the Court nevertheless
 7 addresses Defendants' alternative motion to transfer venue to the Central District of
 8 California in the event the District Judge declines to dismiss this case in its entirety.

9 **1. Legal Standards**

10 "For the convenience of parties and witnesses, in the interest of justice, a district
 11 court may transfer any civil action to any other district or division where it might have
 12 been brought or to any district or division to which all parties have consented." 28 U.S.C.
 13 § 1404(a); *see also E. & J. Gallo Winery v. F. & P. S.p.A.*, 899 F. Supp. 465, 466 (E.D.
 14 Cal. 1994) ("Three factors are in the inherently broad discretion of the Court, allowing
 15 the Court to consider the particular facts of each case: convenience of the *parties*,
 16 convenience of the *witnesses*, and *interests of justice*.")) (citations omitted). Because a §
 17 1404(a) transfer may only be made to a district where the action "might have been
 18 brought," the transferee court must have subject matter jurisdiction, the defendants would
 19 have been subject to personal jurisdiction in the transferee court and venue would have
 20 been proper. *See Hoffman v. Blaski*, 363 U.S. 335, 343-44 (1960).

21 / / /

22

23 ⁷ The Court notes that a recent Ninth Circuit decision held that a district court
 24 abuses its discretion when it dismisses a pro se prisoner's complaint under Rule 4(m)
 25 without providing the plaintiff with notice and an opportunity to show good cause for
 26 failure to effect timely service. *See Crowley v. Bannister*, No. 12-15804, 2013 U.S. App.
 27 LEXIS 22087, at *16-21 (9th Cir. Oct. 30, 2013). Here, Plaintiff was arguably put on
 28 notice of the defective service when Defendants' counsel filed the April 8, 2013 response
 (ECF No. 24), yet Plaintiff has not attempted to show good cause. Moreover, given that
 Plaintiff will have an opportunity to object to this Report and Recommendation prior to
 any dismissal of Defendant Mark, the Court believes he will have received sufficient
 notice and an opportunity to show good cause in accordance with the Ninth Circuit's
 recent *Crowley* decision.

“A motion to transfer venue under § 1404(a) requires the court to weigh multiple factors in its determination whether transfer is appropriate in a particular case.” *Jones v. GNC Franchising, Inc.*, 211 F.3d 495, 498 (9th Cir. 2000). Such factors include:

(1) the location where the relevant agreements were negotiated and executed, (2) the state that is most familiar with the governing law, (3) the plaintiff's choice of forum, (4) the respective parties' contacts with the forum, (5) the contacts relating to the plaintiff's cause of action in the chosen forum, (6) the differences in the costs of litigation in the two forums, (7) the availability of compulsory process to compel attendance of unwilling non-party witnesses, and (8) the ease of access to sources of proof.

Id. at 498-99 (citing *Stewart Org., Inc. v. Ricoh Corp.*, 487 U.S. 22, 29-31 (1988); see also *Decker Coal Co. v. Commonwealth Edison Co.*, 805 F.2d 834, 843 (9th Cir. 1986) (balancing § 1404(a) factors). The party seeking to transfer venue carries the burden of demonstrating that transfer is appropriate. *Commodity Futures Trading Comm'n v. Savage*, 611 F.2d 270, 279 (9th Cir. 1979) (citations omitted).

2. Analysis

Defendants Castillo, Villalon and Machimo contend this Court should transfer venue to the Central District because “a substantial part of the events or omissions giving rise to Plaintiff’s claims occurred” in that district. (ECF No. 25-1 at 12:5-7.) Defendants also contend that of all the factors relevant to a § 1404(a) transfer, Plaintiff’s decision to file this action in the Southern District of California is the only factor weighing against transfer, but that Plaintiff’s choice of forum is outweighed by the remaining factors. (*Id.* at 12:5-13:24.)

As an initial matter, the Court determines that Plaintiff's action could have initially been brought in the Central District pursuant to 28 U.S.C. § 1391(e), which provides, in relevant part:

A civil action in which a defendant is an officer or employee of the United States or any agency thereof acting in his official capacity or under color of legal authority . . . may . . . be brought in any judicial district in which (A) a defendant in the action resides, (B) a substantial part of the events or omissions giving rise to the claim occurred, or a substantial part of property that is the subject of the action is situated, or (C) the plaintiff resides if no real property is involved in the action.

1 Here, a substantial part of the events or omissions giving rise to Plaintiff's claim
2 occurred at FCC Victorville, which is located in the Central District. Moreover, Plaintiff
3 himself is incarcerated in that district and no real property is involved in the action.
4 Accordingly, this action could have been brought in the Central District.⁸

5 Next, the Court finds that, independent of whether Plaintiff's claims should be
6 dismissed for any of the reasons discussed above, for the convenience of parties and
7 witnesses, and in the interest of justice, the relevant factors compel transfer to the Central
8 District. The only factor clearly weighing in Plaintiff's favor is Plaintiff's choice of
9 forum. Thus, Defendants "must make a strong showing of inconvenience to warrant
10 upsetting the plaintiff's choice of forum." *Decker Coal*, 805 F.2d at 843. The Court
11 believes Defendants have made that showing.

12 First, the majority of the parties are located in the Central District, including
13 Plaintiff, Defendants Castillo, Villalon and Machimo. Defendant Mark is the only party
14 located in the Southern District and, as discussed above, he has not been identified
15 sufficiently to allow Plaintiff's claims against him to proceed.

16 Second, the majority of witnesses are likely located in the Central District. For
17 example, FCC Victorville medical staff work and presumably live in the Central District.
18 Additionally, the BOP's attorney declarant, Sarah Schuh, works in Los Angeles. (See
19 ECF No. 31 at ¶ 1.) However, any potential witnesses to the incident involving
20 Defendant Mark are likely located in the Southern District. Moreover, the private
21 medical providers that performed Plaintiff's pre-arrest hernia surgery, including Dr.
22 Whyte, are located in the Southern District. Although witnesses are located in both
23 districts, on balance, the Court believes that the convenience of witnesses and the
24 interests of justice would better be served by transfer to the Central District, particularly

⁸ Defendants Castillo, Villalon and Machimo might reside within the Central District, although their motion does not confirm their residency. Given the relatively close proximity of FCC Victorville to Kern County and Inyo County, which are located in the Eastern District of California, the Court would be required to speculate as to their place of residence. In any event, Plaintiff's action could have been initially brought in the Central District pursuant to 28 U.S.C. § 1391(e)(B) and (C).

1 in light of the difficulty in locating Defendant Mark and the fact that the majority of
 2 Plaintiff's allegations surround actions or inactions occurring at FCC Victorville.

3 Similarly, on balance, ease of access to sources of proof would be better served by
 4 transfer of the action to the Central District.

5 Based on the foregoing, the Court **RECOMMENDS** that, in the event this action
 6 is not dismissed in its entirety for the reasons discussed above, Defendants' motion to
 7 transfer venue to the Central District of California be **GRANTED**. That being said, if
 8 the District Judge determines that Plaintiff's claims against Defendant Mark should not
 9 be dismissed but that the claims against Defendants Castillo, Villalon and Machimo
 10 should be dismissed for failure to exhaust and/or failure to state a claim, transfer to the
 11 Central District would not be warranted.

12 **E. Motion for Writ of Mandamus**

13 **1. Legal Standards**

14 A plaintiff may request that a district court issue a writ of mandamus to compel an
 15 officer or employee of the United States, or any agency thereof, to perform a duty owed
 16 to the plaintiff. 28 U.S.C. § 1361. However, mandamus is a drastic remedy only to be
 17 used in extraordinary circumstances. *Kerr v. U.S. Dist. Court for N. Dist. of Cal.*, 426
 18 U.S. 394, 402 (1976).

19 “A writ of mandamus is appropriately issued only when (1) the plaintiff's claim
 20 is ‘clear and certain’; (2) the defendant official's duty to act is ministerial, and ‘so plainly
 21 prescribed as to be free from doubt’; and (3) no other adequate remedy is available.”
 22 *Barron v. Reich*, 13 F.3d 1370, 1374 (9th Cir. 1994) (quoting *Fallini v. Hodel*, 783 F.2d
 23 1343, 1345 (9th Cir. 1986)). “An agency ‘ministerial act’ for purposes of mandamus
 24 relief has been defined as a clear, non-discretionary agency obligation to take a specific
 25 affirmative action, which obligation is positively commanded and ‘so plainly prescribed
 26 as to be free from doubt.’” *Independence Mining Co., Inc. v. Babbitt*, 105 F.3d 502, 508
 27 (9th Cir. 1997) (quoting *Azurin v. Von Raab*, 803 F.2d 993, 995 (9th Cir. 1986); *United*
 28 *States v. Walker*, 409 F.2d 477, 481 (9th Cir. 1969)).

1 In the prison context, defendants have a non-discretionary duty to provide medical
 2 treatment to the prison inmates under their control. *See, e.g., Gamble* 429 U.S. at 103
 3 (holding the government has an “obligation to provide medical care for those whom it is
 4 punishing by incarceration.”); *Paniagua v. Moseley*, 451 F.2d 228, 230 (10th Cir. 1971)
 5 (indicating a “total denial of medical care” would be a sufficient basis justifying
 6 mandamus).

7 However, a writ of mandamus has limits. The Tenth Circuit has held that a court
 8 cannot use a writ of mandamus to order prison officials to provide more medical
 9 treatment than is required by law. *See Simmat v. U.S. Bureau of Prisons*, 413 F.3d 1225,
 10 1235 (10th Cir. 2005) (holding that mandamus is proper to order prison to provide basic
 11 dental care proscribed by regulations, but not anything beyond such routine care);
 12 *Paniagua*, 451 F.2d at 230 (holding that mandamus is not proper when a doctor uses his
 13 discretion to prescribe medication instead of performing surgery).

14 **2. Analysis**

15 Plaintiff’s motion for writ of mandamus requests that the Court order Defendants
 16 Castillo, Villalon and Machimo to refer Plaintiff to a medical specialist to determine the
 17 origin of the excruciating pain that keeps him confined to a wheelchair. The Court
 18 recommends denial of Plaintiff’s request for several reasons.

19 First, the request seeks relief beyond that permitted by a writ of mandamus.
 20 Certainly, Defendants have a ministerial duty to provide Plaintiff with basic medical care.
 21 However, Plaintiff concedes Defendants have provided him such care. In fact, he states
 22 that Defendants “are providing me minimum medical attention to comply with the
 23 policies.” (ECF No. 21 at 4.) Further, Plaintiff has visited the prison medical staff
 24 numerous times and has been prescribed multiple medications. (*Id.* at 2, 6-10; *see also*
 25 ECF No. 31-1 at 19.) However, referring Plaintiff to a specialist is discretionary and goes
 26 beyond the ministerial duties of the prison medical staff. Plaintiff desires to meet with
 27 a specialist other than “the General Surgeon that only asked me questions about my
 28 medical history.” (ECF No. 21 at 5.) Such a decision is a prime example of the

1 discretion prison medical staff have in determining treatment that is outside the reach of
 2 a writ of mandamus.

3 Second, the proper manner in which Plaintiff should seek this relief is by way of
 4 the prison's administrative grievance procedures. However, based on the record before
 5 the Court, Plaintiff has not completed this administrative remedy. In fact, the record
 6 indicates that Plaintiff submitted a Request for Administrative Remedy on March 13,
 7 2013 in which he requested that he be referred to a specialist to undergo an MRI to verify
 8 that he is not faking his medical condition. (ECF No. 31-1 at 21.) However, as discussed
 9 above, Plaintiff has not exhausted administrative remedies with respect to this grievance.

10 Third, Plaintiff's request might arguably be construed as a motion for injunctive
 11 relief. *See Fraher v. Heyne*, No. 1:10-cv-0951-LJO-MJS (PC), 2013 U.S. Dist. LEXIS
 12 13852, at *6-7 (E.D. Cal. Jan. 30, 2013) (denial of motion for preliminary injunction
 13 requesting that prisoner be referred to a medical specialist); *Mester v. Kelso*, No. CIV S-
 14 10-2105 LKK EFB P, 2011 U.S. Dist. LEXIS 6056, at *11-12 (E.D. Cal. Jan. 21, 2011)
 15 (same).

16 Injunctive relief "is an extraordinary remedy, never awarded as of right." *Winter*
 17 *v. Natural Res. Def. Council, Inc.*, 555 U.S. 7, 24 (2008). "A preliminary injunction
 18 represents the exercise of a far reaching power not to be indulged except in a case clearly
 19 warranting it." *Mester*, 2011 U.S. Dist. LEXIS 6056, at *4 (citing *Dymo Indus. v.*
 20 *Tapeprinter, Inc.*, 326 F.2d 141, 143 (9th Cir. 1964)). To be entitled to preliminary
 21 injunctive relief, a party must demonstrate "that he is likely to succeed on the merits, that
 22 he is likely to suffer irreparable harm in the absence of preliminary relief, that the balance
 23 of equities tips in his favor, and that an injunction is in the public interest." *Stormans,*
 24 *Inc. v. Selecky*, 586 F.3d 1109, 1127 (9th Cir. 2009) (citing *Winter*, 555 U.S. at 7). "In
 25 cases brought by prisoners involving conditions of confinement, any preliminary
 26 injunction 'must be narrowly drawn, extend no further than necessary to correct the harm
 27 the court finds requires preliminary relief, and be the least intrusive means necessary to
 28 correct the harm.'" *Mester*, 2011 U.S. Dist. LEXIS 6056, at *5 (quoting 18 U.S.C. §

1 3626(a)(2)).

2 Here, even if the Court were to construe Plaintiff's motion for writ of mandamus
 3 as a motion for preliminary injunction, at a minimum Plaintiff cannot satisfy the first
 4 prong of the test because his failure to exhaust administrative remedies against
 5 Defendants Castillo, Villalon and Machimo and his failure to sufficiently identify
 6 Defendant Mark for purposes of effecting service mandates a finding that Plaintiff is not
 7 likely to prevail on the merits.

8 For the reasons set forth above, the Court **RECOMMENDS** Plaintiff's motion for
 9 writ of mandamus be **DENIED**.

10 **V. CONCLUSION**

11 The Court submits this Report and Recommendation to United States District
 12 Judge William Q. Hayes pursuant to the provisions of 28 U.S.C. § 636(b)(1) and Local
 13 Civil Rule 72.3. For the reasons outlined above, IT IS HEREBY RECOMMENDED that
 14 the District Judge issue an order:

- 15 1. Approving and adopting this Report and Recommendation;
- 16 2. **GRANTING** Defendants Castillo, Villalon and Machimo's motion to
 dismiss the claims against them for failure to exhaust available
 administrative remedies;
- 17 3. **DENYING** Defendants Castillo and Villalon's motion to dismiss the claims
 against them for failure to state a claim upon which relief can be granted;
- 18 4. **GRANTING** Defendant Machimo's motion to dismiss the claims against
 her for failure to state a claim upon which relief can be granted;
- 19 5. **DISMISSING** Defendant U.S. Marshal Mark **without prejudice** for
 insufficient service of process pursuant to Federal Rule of Civil Procedure
 4(m);
- 20 6. **GRANTING** Defendants' motion to transfer venue to the Central District
 of California (only in the event the action is not dismissed in its entirety and
 the claims against Defendants Castillo, Villalon and/or Machimo survive);

1 || and

2 ||| 7. **DENYING** Plaintiff's motion for writ of mandamus.

IT IS FURTHER ORDERED that **no later than December 13, 2013**, any party to this action may file written objections with the Court and serve a copy on all parties. The document should be captioned “Objections to Report and Recommendation.” Any reply to the objections shall be filed with the Court and served on all parties **no later than January 3, 2014.**

8 The parties are advised that failure to file objections within the specified time may
9 waive the right to raise those objections on appeal of the Court's order. *See Turner v.*
10 *Duncan*, 158 F.3d 449, 455 (9th Cir. 1998); *Martinez v. Ylst*, 951 F.2d 1153, 1156-57 (9th
11 Cir. 1991).

IT IS SO ORDERED.

13 || DATED: November 12, 2013


DAVID H. BARTICK
United States Magistrate Judge